

# Kraftworks Play Studio – Terms and Conditions

Effective Date: September 10, 2026

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These Terms and Conditions (“Terms”) govern your access to and use of the Kraftworks Play Studio application and related services (“Kraftworks Play Studio,” “the App,” “the service”) provided by Keystone Masterworks, LLC (“we,” “us,” or “our”). By installing or using the App, you agree to these Terms. If you do not agree, do not use the service.

## 1. Who We Are

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Operator: Keystone Masterworks, LLC, a Massachusetts limited liability company, operating the Kraftworks Play Studio application under the trade name Kraftworks.

Contact: [support@keystonekraftworks.com](mailto:support@keystonekraftworks.com) for all questions regarding these Terms.

## 2. Eligibility

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Kraftworks Play Studio is a general-audience puzzle and casual game application. You must be at least 13 years old to use the service. Users who are minors in their jurisdiction (generally under 18) must have the permission of, and be directly supervised by, a parent or guardian. If you are a minor, your parent or guardian must read and agree to these Terms before you use the service.

By using Kraftworks Play Studio, you represent that: (a) you meet these eligibility requirements; (b) you have not been previously suspended or banned from Kraftworks Play Studio; (c) you are not located in a country subject to a U.S. government embargo or designated as a terrorist-supporting country; and (d) you are not listed on any U.S. government list of prohibited or restricted parties.

## 3. The Service

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Kraftworks Play Studio is a puzzle and casual game application offering word searches, crosswords, mazes, solitaire variants, sliding puzzles, and other games. We may add, modify, or discontinue features or games at any time without notice or liability. We do not guarantee uninterrupted availability and may take the service offline for maintenance, updates, or other operational reasons without notice or liability.

Your access to and use of the service is at your own risk. We have no obligation to provide customer support of any kind, though we may do so at our sole discretion.

## 4. Local Data and Progress

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Kraftworks Play Studio does not require account creation. Gameplay progress, settings, hint counts, in-app wallet balances, purchase entitlements, and unlock status are stored locally on your device. Clearing app data or uninstalling the App will remove this local data. Keystone Masterworks, LLC is not responsible for lost progress resulting from device changes, app reinstallation, or data clearing.

## 5. In-App Purchases

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Kraftworks Play Studio offers optional one-time in-app purchases through the applicable app store. All purchases are non-consumable permanent entitlements. All prices are in United States dollars (actual pricing may vary by region and is determined by the app store).

| Product                   | Description                                                                                                | Suggested Price                      |
|---------------------------|------------------------------------------------------------------------------------------------------------|--------------------------------------|
| <b>Ad-Free</b>            | Removes all advertisements from the App.                                                                   | \$3.99                               |
| <b>PlayStudio Premium</b> | Unlocks all premium games, features, themes, and removes ads. Launch pricing available for a limited time. | \$12.99 (launch) / \$15.99 (regular) |

Purchases are processed entirely by the applicable app store. Kraftworks Play Studio does not store or have access to payment card data. Once purchased, entitlements are permanent and remain available as long as the App is commercially offered.

#### Refunds

All purchases are final and non-refundable except as required by applicable law or as provided by the applicable app store's refund policy. Refund requests must be directed to the app store through which the purchase was made.

#### EU Users: Right of Withdrawal

If you are an EU resident, you have the right to withdraw from a digital content purchase within 14 days of the agreement date without charge and without giving any reason. This right does not apply once digital content delivery has begun with your prior express consent and acknowledgment that you thereby lose your withdrawal right. BY COMPLETING A PURCHASE, YOU EXPRESSLY CONSENT TO IMMEDIATE DELIVERY OF DIGITAL CONTENT AND ACKNOWLEDGE THAT YOU LOSE YOUR RIGHT OF WITHDRAWAL ONCE DELIVERY BEGINS.

## 6. Advertising

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The free version of Kraftworks Play Studio displays advertisements, including banner, interstitial, and optional rewarded ads. Ad-Free and Premium purchasers are not shown advertisements. Advertising is provided by third-party ad networks, and ad content is not controlled by Keystone Masterworks, LLC. Rewarded ads are optional and provide in-app rewards such as hints or wallet credit when viewed.

## 7. Acceptable Use

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You agree not to:

- Reproduce, redistribute, resell, sublicense, or publicly display App content except as expressly permitted.
- Access the service through automated or non-human means, including bots, scripts, scrapers, or cheat tools.
- Reverse engineer, decompile, disassemble, or attempt to extract source code from the App.
- Circumvent, disable, or interfere with in-app purchase verification, ad delivery, or other access or security controls.
- Use the service to create a product or service that is competitive with or a substitute for Kraftworks Play Studio.
- Upload or distribute files containing viruses, malware, trojans, or other harmful code.
- Interfere with or disrupt the integrity, performance, or security of the App or connected services.
- Use the service in violation of any applicable law.

## 8. Intellectual Property

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The Kraftworks Play Studio application, including its games, content, puzzles, design, software, trademarks, and the Kraftworks Play Studio and Kraftworks names, is owned by Keystone Masterworks, LLC or its licensors and is protected by intellectual property laws. Subject to these Terms and your purchase status, we grant you a limited, non-exclusive, non-transferable, revocable license to access and use the service for your own personal use. No other rights are granted. You may not sublicense, assign, or transfer this license.

If you provide feedback, suggestions, or ideas to us regarding the service, you grant us a perpetual, irrevocable, royalty-free license to use that feedback for any purpose without obligation or compensation to you.

## 9. Third-Party Services

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Kraftworks Play Studio relies on third-party service providers to operate core functions. We are not responsible for the availability, accuracy, content, or practices of third parties. Your use of third-party services is subject to their own terms and privacy policies.

If you access the service through an app store, you acknowledge that the app store operator and its subsidiaries are third-party beneficiaries of these Terms with the right to enforce them against you. You agree to comply with all applicable app store terms as a condition of your license to use the App.

## 10. Export Controls

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The App and related software may be subject to U.S. export control laws and regulations, including the Export Administration Regulations. You agree to comply with all applicable export and re-export control laws. You represent that you are not located in, and will not use the service from, any country subject to a U.S. government embargo, and that you are not on any U.S. government denied-party list.

## 11. Privacy

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Our collection and use of information is described in the Kraftworks Play Studio Privacy Policy, which is incorporated into these Terms by reference. By using the service, you acknowledge the practices described in that policy.

## 12. Disclaimers

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THE SERVICE AND ALL CONTENT ARE PROVIDED “AS IS” AND “AS AVAILABLE” WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, QUIET ENJOYMENT, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE. WE MAKE NO WARRANTY THAT THE SERVICE WILL MEET YOUR REQUIREMENTS. USE OF THE SERVICE IS ENTIRELY AT YOUR OWN RISK.

## 13. Limitation of Liability

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TO THE MAXIMUM EXTENT PERMITTED BY LAW, KEYSTONE MASTERWORKS, LLC AND ITS MEMBERS, OFFICERS, AGENTS, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, DATA, GOODWILL, OR BUSINESS OPPORTUNITY, ARISING OUT OF OR RELATED TO YOUR USE OF OR INABILITY TO USE THE SERVICE, WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT

LIABILITY, OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT WE HAVE BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGE.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, OUR TOTAL AGGREGATE LIABILITY FOR ANY CLAIM ARISING OUT OF OR RELATED TO THE SERVICE WILL NOT EXCEED THE GREATER OF THE AMOUNT YOU PAID TO US IN THE TWELVE MONTHS BEFORE THE EVENT GIVING RISE TO THE CLAIM, OR ONE HUNDRED UNITED STATES DOLLARS (\$100).

## **14. Indemnification**

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You agree to indemnify and hold harmless Keystone Masterworks, LLC and its members, officers, agents, and affiliates from any claims, damages, liabilities, costs, and expenses, including reasonable legal fees, arising out of: (a) your use of the service; (b) your violation of these Terms; (c) your violation of any applicable law; or (d) your infringement of any third-party right.

## **15. Dispute Resolution and Arbitration**

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### **15.1 Informal Resolution First**

Before initiating arbitration, you agree to contact us at [support@vantage15.com](mailto:support@vantage15.com) and describe your dispute in reasonable detail. We will attempt to resolve the dispute informally within 30 days of receipt. If the dispute is not resolved within that period, either party may proceed to arbitration as described below.

### **15.2 Mandatory Binding Arbitration**

You and Keystone Masterworks, LLC agree that any dispute, claim, or controversy arising out of or relating to these Terms or the service ("Disputes") that is not resolved informally will be resolved solely by binding, individual arbitration and not in a class, representative, or consolidated action. You and Keystone Masterworks, LLC each waive the right to a trial by jury and the right to participate in a class action. The U.S. Federal Arbitration Act governs this arbitration provision.

### **15.3 Exceptions**

Either party may seek to resolve a Dispute in small claims court if it qualifies. Either party may also seek injunctive or other equitable relief from a court of competent jurisdiction to prevent infringement or misappropriation of intellectual property rights.

### **15.4 Arbitration Rules and Process**

Arbitration will be conducted by the American Arbitration Association ("AAA") under its Consumer Arbitration Rules. Any arbitration hearing will take place in the county where you reside, unless the parties agree otherwise.

### **15.5 Arbitration Costs**

Payment of filing, administration, and arbitrator fees is governed by the AAA Rules. If we prevail, we will pay all of our attorneys' fees and costs and will not seek to recover them from you. If you prevail, you are entitled to an award of attorneys' fees and expenses to the extent provided under applicable law.

### **15.6 Class Action Waiver**

YOU AND KEYSTONE MASTERWORKS, LLC AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN YOUR OR ITS INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. IF THIS PROVISION IS FOUND UNENFORCEABLE, THE ENTIRETY OF SECTION 15 WILL BE NULL AND VOID.

## 15.7 EU Users

If you are an EU resident, nothing in these Terms deprives you of the protection afforded by the mandatory rules of law of your country of habitual residence. EU residents may bring disputes before the competent court of their country of habitual residence. You may also use the EU Online Dispute Resolution platform at <http://ec.europa.eu/odr>.

## 16. Termination

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You may stop using the service at any time by uninstalling the App. We may suspend or terminate your access at any time, with or without notice, for conduct that violates these Terms, presents a security or legal risk, or is otherwise harmful to the App or other users. Upon termination, your right to use the service ends immediately.

Sections that by their nature should survive termination will survive, including intellectual property, disclaimers, limitation of liability, indemnification, and dispute resolution.

## 17. Governing Law

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These Terms are governed by the laws of the Commonwealth of Massachusetts, without regard to its conflict-of-laws principles. Subject to Section 15, you agree that the state and federal courts located in Massachusetts will have exclusive jurisdiction over any dispute arising out of or related to these Terms that is not subject to arbitration.

## 18. International Use

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Kraftworks Play Studio makes no representation that the service is accessible, appropriate, or legally available in all jurisdictions. Accessing and using the service from territories where doing so would be illegal is prohibited. You access the service at your own initiative and are solely responsible for compliance with local laws.

## 19. Miscellaneous

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### 19.1 Waiver

No delay or failure by us to exercise any right under these Terms will constitute a waiver of that right. A waiver in one instance does not constitute a waiver of any future breach.

### 19.2 Severability

If any provision of these Terms is found invalid or unenforceable, the remaining provisions will remain in full force and effect.

### 19.3 Entire Agreement

These Terms, together with the Privacy Policy, In-App Purchase Terms, EULA, and any other policies incorporated by reference, constitute the entire agreement between you and Keystone Masterworks, LLC regarding the service.

### 19.4 Assignment

We may transfer or assign any of our rights and obligations under these Terms without your consent. You may not assign your rights or obligations without our prior written consent.

### 19.5 Electronic Communications and Signatures

By clicking buttons such as “I Agree,” “Continue,” or “Purchase,” you are submitting a legally binding electronic signature and entering into a legally binding contract.

#### 19.6 Force Majeure

Keystone Masterworks, LLC will not be liable for any failure or delay in performance resulting from causes outside our reasonable control, including acts of God, natural disasters, pandemic, war, terrorism, labor disputes, governmental action, or failures of third-party infrastructure providers.

## 20. Changes to These Terms

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We may update these Terms from time to time. When we make material changes, we will update the effective date above and, where appropriate, provide notice within the App or the applicable app store listing. Continued use of Kraftworks Play Studio after changes take effect constitutes acceptance of the revised Terms.

## 21. Contact Us

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For questions regarding these Terms, contact:

Keystone Masterworks, LLC

[support@keystonekraftworks.com](mailto:support@keystonekraftworks.com)